## **September Newsletter**

## Welcome to the second edition of the quarterly newsletter for Residents of Edgewater on Varsity

Important Notice from the Complex Manager: In the relatively short time I've been managing the complex there have been a number of common property items damaged, thefts of resident's personal belongings and a report of an incident of verbal abuse between neighbours. The behaviour and level of integrity and respect of some complex residents is extremely disappointing. I won't list everything that has happened as I never intended on my newsletters having to be a tirade, but I am making every effort to ensure our complex is a clean, safe and welcoming community to be a part of. I ask that as residents, you do the same.

If you notice something or someone acting inappropriately during office hours, please report it to me immediately. After office hours please contact our night manager Lance on 0499 033 316. You are also welcome to call Police Link on 131 444.

An Update on our Shared Facilities: Pool lounges and outdoor furniture have been purchased for the pool and BBQ areas and are due to be delivered soon - I am sure everyone will enjoy using them in the coming months ©. We have also put up a community notice board near my office for important complex related news and information and for residents to use. Each building carpark entry will soon also have a designated notice board installed.

**Rubbish on the Complex Grounds:** Hopefully you've noticed the great improvement in the condition of our complex grounds. Lance has been working hard and we look forward to a lot of the vegetation thickening up during spring! However, some residents seem to have trouble putting their rubbish into a bin or cleaning up accidental spills etc. Bins are located in the garages of every building – this is where your rubbish belongs. If you spill something in a building foyer or carpark, please make the effort to wipe it up as the tiles are becoming stained as a result.

**Driving Speed & Parking**: 10km/hr speed signage has been installed at both complex entry gates. Please adhere to this limit while entering and driving through the complex. If you have recently parked illegally in the complex you would have received a notice on your car warning that you are parked illegally. Parking has improved since my last newsletter, however, a reminder that QRFS have previously issued us with a warning regarding access for emergency vehicles, if the standard of parking does not continue to improve we will be forced to look at employing a towing company. I'm also looking into adding some rubber seals to the metal grates on the road through the complex to minimize noise.



## TOWNHOUSE RESIDENTS

A quick reminder to ensure you are maintaining the gardens inside your fence line. As we move into the warmer months we want to ensure there are no areas for vermin or snakes to hide as I am aware there has been an issue there in the past.

## **OCTOBER LEAVE**

I would also like to advise of some personal news - I am getting married on the 18th of this month! For the two business days either side of this date I will be working remotely with Lance available onsite in the complex as needed.

During October, Lance will cover for me in the office with the support of our directors while I am overseas on my honeymoon. I have spent a great deal of time training Lance over the past 2 months and will continue to do so up until the date I leave. I am confident that he will be able to handle any issue that may arise while I am away and have provided him with a network of additional support should he require it. Lance will be able to contact me for any emergencies if necessary however I will not be accessible directly by phone or email while I am away.